Report Licensing Sub-Committee



Part 1

Date: 13 May 2019

Item No: 2

Subject Licensing Application

Purpose The consideration and decision in respect of an application by Malthurst Retail Limited under Section 34 Licensing Act 2003 for the variation of a Premises Licence in respect of MRH Newport (formally Malthurst Newport) 57 - 59 Chepstow Road, Newport

Author William Stephen Lewis

- Ward As indicated in the report
- **Summary** The Licensing Committee have statutory and delegated powers to take decisions in relation to licensing applications. The Licensing Committee will make the decision on the application made pursuant to the relevant legislation under which the application has been made.
- **Proposal** To make a decision on the application as detailed within this report.
- Contact Principal Licensing Officer
- Action by Head of Law and Regulation
- Timetable Statutory Consultation Period

This report was prepared after consultation with:

- Responsible Authorities
- Other Persons
- Applicant or Agent

Signed

1. Application

An online application for a full variation under Section 34 Licensing Act 2003 of a Premises Licence issued in respect MRH Newport 57-59, Chepstow Road, Newport was served on Newport City Council Licensing Authority on 19th March 2019. (A copy of the application is included at Appendix 1 of this report).

In accordance with statutory provisions regarding applications under Section 34 of the Licensing Act 2003 copies of the said application was served electronically on each of the responsible authorities. The consultation period for this application commenced on 20th March 2019 and ended at midnight on 16th March 2019 during which time 'responsible authorities' and 'other persons' could make representations to the application.

The applicant also advertised the application with the display of a 'blue notice' at the premises and as a notice in a local press release on one day during the first ten days of the consultation period.

2. The Existing Premises Licence

MRH Newport is a fuel station and convenience store located on Chepstow Road at the junction of Hereford Street, Maindee. (Image and map included at Appendix 2)

The business has traded 24/7 for many years and a Premises Licence issued under Section 17 Licensing Act 2003 was granted to Malthurst Retail Limited effective from 24th November 2005. That Premises Licence permitted the licensable activity of the sale of alcohol for consumption 'off the premises' at the following times:

- Monday to Saturday from 0800 hours until 23:00 hours
- Sunday from 10:00 hours until 22:30 hours
- Good Friday from 08:00 until 22:30 hours
- Christmas Day between the hours of 12:00 to 15:00 and 19:00 to 22:30
- 3. The application to vary the Premises Licence seeks to:
- Extend the hours permitting the sale of alcohol for consumption 'off the premises' to 24 hours daily.
- Permit the provision of Late Night Refreshment between 23:00 and 05:00 hours daily
- Remove the restriction of hours applied to Good Friday and Christmas Day
- Remove the embedded restrictions of the current Premises Licence
- Remove the condition pertaining to Section 63 of the Licensing Act 1964 (repealed) (which broadly attends to Exceptions from prohibition of sale, etc. of intoxicating liquor outside permitted hours) included within the current Operating Schedule attached to the current Premises Licence
- To include under 'Conditions consistent with the operating schedule' the steps and measures detailed in Section 16 of the application form (Appendix 1)
- To make alterations to the premises in accordance with an amended floorplan included with Appendix 1.

4. Promotion of the Licensing Objectives

The applicant has detailed in Section 16 of the application (Appendix 1) what steps are intended to promote the Licensing Objectives.

5. Representations

Representations to the application were made by Samantha Turnbull (Licensing Officer) Newport City Council in her capacity as a 'responsible authority under Section 182 of the Licensing Act 2003.The representation (copy included at Appendix 3 of the report) was communicated electronically to Winckworth Sherwood LLP, legal agent for Malthurst Retail Limited. Gwent Also made repetition regarding the application this was resolved via mediation (a copy is also included at Appendix 3)

6. Policy Considerations

Newport City Council Statement of Licensing Policy 2015 as regards this application includes guidance in regard to 'Licensing Hours' under Section 5, and The Licensing Objectives under Section 9 to 11. Relevant extracts are detailed as follows:

Licensing Hours

5.1 The Licensing Authority, through the exercise of its licensing functions shall not seek to restrict the trading hours of any particular premises unless it is considered appropriate to promote one or more of the licensing objectives. Each application will be considered individually on its own merits.

5.2 In the absence of any specific reasons linked to the licensing objectives, the Licensing Authority will not seek to restrict licensed retail outlets' ability to sell alcohol for consumption off the premises throughout their general trading hours. A possible example of an occasion when a limitation could be considered would be following Police representations that a shop was known to be a focal point for crime and disorder.

5.3 The Licensing Authority recognises that providing consumers with greater choice and flexibility is an important consideration and that in some circumstances flexible licensing hours for the sale of alcohol can help to ensure that the concentrations of customers leaving premises simultaneously are avoided, which in turn can reduce the possibility of friction at late night fast food outlets, taxi ranks and other sources of transport which can lead to crime, disorder and disturbance.

5.4 The Licensing Authority also acknowledges that licensing hours should not inhibit the development of thriving and safe evening and night-time local economies which are important for investment and employment locally and attractive to domestic and international tourists.

5.6 The Licensing Authority will however, where its discretion is engaged, always carefully balance the considerations in paragraphs 5.3 and 5.4 above against its duty to promote the licensing objectives and protect the rights of residents and businesses.

5.7 The Licensing Authority also notes the Government's guidance that there is no general presumption in favour of lengthening licensing hours and that the four licensing objectives should be the paramount considerations at all times. Where there are relevant representations against an application and the Licensing Committee believes that granting the licensing hours proposed would undermine the licensing objectives, then it may reject the application or grant it with appropriate conditions and/or different hours from those requested.

Licensing Objectives

9.1 The Licensing Authority has a duty under the Act to carry out its functions with a view to promoting the licensing objectives. The licensing objectives (of which each one is of equal importance) are:

- The prevention of crime and disorder;
- Public safety;
- The prevention of public nuisance;
- The protection of children from harm.

9.2 It is recognised that the licensing function is not the primary method of securing the delivery of these objectives. The Licensing Authority will therefore continue to work in partnership with its

neighbouring authorities, the police, local businesses, licensees and local people towards the promotion of the Licensing Act objectives.

Prevention of Crime and Disorder

10.1 Licensed premises, especially those offering late night/early morning entertainment, alcohol and refreshment for large numbers of people, can be a potential source of crime and disorder problems.

10.2 The Licensing Authority will expect operating schedules (see section 28) to satisfactorily address these issues, from the design of the premises, through to the day-to-day operation of the business.

10.4 In addition to the requirements to promote this licensing objective, the Council also has a duty, under section 17 of the Crime and Disorder Act 1998, to have due regard to the likely effect of the exercise of its functions on, and the need to do all it reasonably can to prevent, crime and disorder in Newport.

Prevention of public nuisance

11.1 Licensed premises can also have a significant potential to impact adversely on persons in the vicinity and further afield through public nuisances that arise from their operation.

11.2 Subject to case law, the Licensing Authority interprets 'public nuisance' in its widest sense and takes it to include such issues as noise, light, odour, litter and anti-social behaviour. Where these matters impact on those living, working or otherwise engaged in normal activity in the vicinity of licensed premises.

11.3 Applicants will be encouraged to demonstrate in their Operating Schedule that suitable and sufficient measures have been identified and will be implemented and maintained to prevent public nuisance.

11.4 The Licensing Authority recommends that licensees apply a high standard of control to minimise the potential for any public nuisance that may arise from their operation of the premises, particularly where: • they are situated in a residential or noise sensitive area; or • extended opening hours are proposed.

11.5 The Licensing Authority recognises that beyond the immediate vicinity of the premises, the control that a licence-holder can exert over its patrons diminishes and individuals who engage in antisocial behaviour are accountable in their own right. However, the Licensing Authority also recognises that licence holders have a responsibility to ensure that patrons do not consume excessive alcohol that could contribute to patrons engaging in anti-social behaviour.

11.6 When addressing the issue of prevention of public nuisance in their operating schedule, the applicant should show they have considered the potential impact that their operation may cause and seek to address any adverse consequences.

7. Legal Considerations

The decision must be taken following consideration of the representations received with a view to promoting the licensing objectives which are: <u>Prevention of crime and disorder</u> <u>Public Safety</u> <u>Prevention of Public Nuisance</u> Protection of Children from Harm

In each case the Sub-Committee may make the following determination

- a) To grant the application.
- b) To modify the conditions of the licence, by altering, omitting or adding to them, where relevant.
- c) Reject the whole or part of the application.

All decisions taken by the Sub-Committee must

- (a) be within the legal powers of the Council and its Committees;
- (b) comply with any procedural requirement imposed by law;

(c) be undertaken in accordance with the procedural requirements imposed by the Council eg. standing orders and financial regulations;

- (d) be fully and properly informed;
- (e) be properly motivated;
- (f) be taken having regard to the Council's fiduciary duty to its taxpayers; and
- (g) be reasonable and proper in all the circumstances.

8. Issues for discussion

Does the application meet the requirements under Section 5 of Newport City Council Licensing policy 2015

Whether the granting of the variation as applied for and failure between the applicant and the responsible authority to agree upon conditions to be attached to the Premises Licence would result in the undermining of any of the 'licensing objectives'.

9. List of Appendices

Appendix 1 - The application for variation of the Premises Licence

Appendix 2 - Image and Street map courtesy of Google Maps

Appendix 3 - Copy of email containing representations of Licensing Authority as a Responsible Authority

10. Financial Summary

 The costs and financial implications: You must discuss financial implications with the Head of Finance and the report must identify from where your proposals will be funded, together with any impact on budgets or any opportunity costs

	Year 1 (Current) £	Year 2 £	Year 3 £	Ongoing £	Notes including budgets heads affected
Costs (Income)					
Net Costs (Savings)					_
Net Impact on Budget					

Risks

It is important to identify and manage any project or scheme's exposure to risk and have in place controls to deal with those risks.

In this section, you should consider the key risks facing the proposals in your report, particularly those which would impact on delivery or sustainability of the project of projected outcomes. You will need to include details of how risks will be managed. If your proposals rely on short or medium term grant aid or funding streams you will need to outline your exit or continuation policy here.

You will need to complete the following Risk table

Risk	Impact of Risk if it occurs* (H/M/L)	Probability of risk occurring (H/M/L)	What is the Council doing or what has it done to avoid the risk or reduce its effect	Who is responsible for dealing with the risk?
Making a unlawful decision	High	Low	The Committee will consult with the Legal Officer and Licensing Officer to determine if any decision is lawful and proportionate. Members training.	Chairperson. Legal Officer.
The licensing committee departing from the licensing policy.	Medium	Low	If the Committee wishes to depart from the Councils policy they must give good reason for this and obtain advice from the Legal Officer when departing from the Policies to ensure the decision is lawful. Members training.	Chairperson. Legal Officer.
The applicant does not have a fair hearing	High	Low	A Licensing Committee procedure should be followed by the committee. The Legal Officer alongside the Democratic Service Officer will advise the committee if at any stage an unfair hearing is taking place. Members training.	Democratic Service Officer. Chairperson. Legal Officer.

* Taking account of proposed mitigation measures

Links to Council Policies and Priorities

This report has been prepared in accordance with The Licensing Act 2003 and with regard to Newport City Council Statement of Licensing Policies 2015.

Options Available

The Licensing Sub-Committee may:

- Grant the application as applied or Grant the application but modify the hours permitting the provision of licensable activities.
- Attach conditions for the promotion of the Licensing Objectives in respect of either of above decisions.
- Refuse the application.

Appendix 1 - The application for variation of the Premises Licence

Continued from previo	us page			
Will the provision of I both?	ate night refreshment take	place indoors o	r outdoors or	
O Indoors	Outdoors	 Bot 	h	Where taking place in a building or other structure select as appropriate. Indoors may include a tent.
	to be authorised, if not alre or not music will be amplifi			urther details, for example (but not
The provision will tak	e place inside the premises	but customers I	nay leave the	premises with items purchased.
State any seasonal va	riations.			
For example (but not	exclusively) where the acti	vity will occur o	n additional da	ays during the summer months.
Non standard timing:	s. Where the premises will k	be used for the p	rovision of lat	e night refreshment at different times from
those listed above, lis				
For example (but not	exclusively), where you wis	sh the activity to	go on longer	on a particular day e.g. Christmas Eve.
Section 13 of 18				
SUPPLY OF ALCOHO	L			
Will the schedule to s vary is successful?	supply alcohol be subject to	o change if this a	pplication to	
Yes	⊖ No			
Standard Days And	Timings			
MONDAY				Provide timings in 24 hour clock
	Start 00:00	End	24:00	(e.g., 16:00) and only give details for the days of the week when you intend the premises
	Start	End	ł	to be used for the activity.
TUESDAY				
	Start 00:00	End	24:00	
	Start	End	ł	

Continued from previous	page		
WEDNESDAY			
	Start 00:00	End 24:00]
	Start	End]
THURSDAY			
	Start 00:00	End 24:00]
	Start	End]
FRIDAY			
	Start 00:00	End 24:00]
	Start	End]
SATURDAY			
	Start 00:00	End 24:00]
	Start	End	
SUNDAY	_		
	Start 00:00	End 24:00]
	Start	End]
Will the sale of alcohol b	pe for consumption?		
 On the premises 	 Off the premises 	Both	If the sale of alcohol is for consumption on the premises select on, if the sale of alcohol is for consumption away from the premises select off. If the sale of alcohol is for consumption on the premises and away from the premises select both.
State any seasonal varia	tions.		
For example (but not ex	cclusively) where the activity will occ	ur on additional d	ays during the summer months.
Non-standard timings. V list below.	Where the premises will be used for	the supply of alco	hol at different times from those listed above,
For example (but not ex	cclusively), where you wish the activ	ity to go on <mark>l</mark> ongei	on a particular day e.g. Christmas Eve.
Section 14 of 18 ADULT ENTERTAINMEN	NT		
	**		

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Highlight any adult entertainment or services, activities, or other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children.

Provide information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups etc gambling machines etc.

The premises sells alcohol and other age restricted products.

Section 15 of 18

Section 15 of 18		
HOURS PREMISES ARE	OPEN TO THE PUBLIC	
Standard Days And Tir	mings	
MONDAY		Dura vida tinain na in 24 h aven ala ala
	Start 00:00	End 24:00 Provide timings in 24 hour clock (e.g., 16:00) and only give details for the days of the week when you intend the premises
	Start	End to be used for the activity.
TUESDAY		
	Start 00:00	End 24:00
	Start	End
WEDNESDAY		
	Start 00:00	End 24:00
	Start	End
THURSDAY		
	Start 00:00	End 24:00
	Start	End
FRIDAY		
	Start 00:00	End 24:00
	Start	End
SATURDAY		
	Start 00:00	End 24:00
	Start	End
SUNDAY		
	Start 00:00	End 24:00
	Start	End
State any seasonal varia	tions.	
For example (but not ex	cclusively) where the activity will occ	ur on additional days during the summer months.

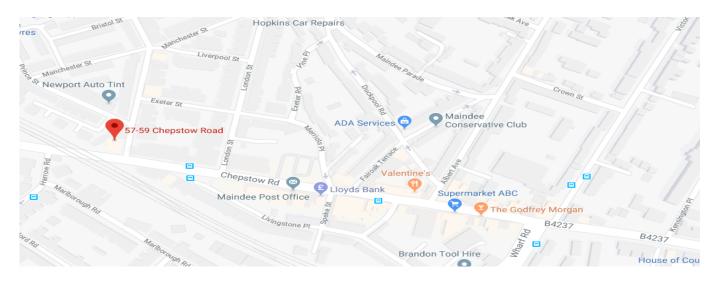
Continued from previous page
Continueu nom previous page
Non standard timings. Where you intend to use the premises to be open to the members and guests at different times from those listed above, list below.
For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
Identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.
1. Any embedded restrictions on the licence.
2. The conditions listed under the heading "Conditions consistent with the operating schedule".
□ I have enclosed the premises licence
I have enclosed the relevant part of the premises licence
Reasons why I have failed to enclose the premises licence or relevant part of premises licence.
Section 16 of 18
Describe the steps you intend to take to promote the four licensing objectives:
a) General – all four licensing objectives (b,c,d,e)
List here steps you will take to promote all four licensing objectives together.
b) The prevention of crime and disorder
1. A CCTV system will be installed, or the existing system maintained, such system to be fit for the purpose.
The core system will be installed, of the existing system maintailied, such system to be in for the purpose.
2. The CCTV system shall be capable of producing immediate copies on site. Copies of recordings will either be recorded or
good quality video tape or digitally on to CD/DVD or other equivalent medium.
3. Any recording will be retained and stored in a suitable and secure manner for a minimum of 31 days and shall be made
available, subject to compliance with Data Protection legislation, to the police for inspection on request.
available, subject to compliance with bata instruction registation, to the police for inspection of request.

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In terms of specific regulated entertainments please note that:

- Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
- Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
- Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
- Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
- Live music: no licence permission is required for:
 - o a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
- Recorded Music: no licence permission is required for:
 - o any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.

Appendix 2 - Image and Street map courtesy of Google Maps







<u>Appendix 3 - Copy of email containing representations of Licensing Authority as a Responsible</u> <u>Authority.</u>

From: Turnbull, Samantha (Licensing Officer) Sent: 09 April 2019 13:50 To: 'Robert Botkai' <<u>rbotkai@wslaw.co.uk</u>> Subject: RE: MRH Newport Variation Importance: High

Dear Robert

Further to the additional proposed conditions you have served on the Licensing Authority, I can confirm that these have been examined by the Licensing Authority acting in our capacity as a Responsible Authority and it has been determined that the revised operating schedule conditions do not fully promote the Licensing Objectives in view of the application for a 24 hour licence to sell alcohol at 57-59 Chepstow Road Newport.

Please find attached for your examination conditions that have been determined to fully promote the licensing objectives in respect of this application, I shall await further information from you that these are agreeable by the licence holder.

As detailed in the conditions, notably 11, 16 and 17, we require further supplementary information from your client for our approval prior to the variation application being issued at the end of the consultation period.

As you will be aware should the licence holder not wish to include the attached conditions as part of their operating schedule the Licensing Authority in receipt of a valid representation will then arrange a Licensing Sub Committee hearing following the end of the consultation period for the variation application to be determined.

If you wish to discuss the attached document please do not hesitate to contact me direct on (01633) 851330.

Regards Sam Samantha Turnbull Swyddog Trwyddedu / Licensing Officer Y Gyfraith a Rheoleiddio / Law & Regulation Cyngor Dinas Casnewydd / Newport City Council 01633 851330 Samantha.Turnbull@newport.gov.uk 10. A fully documented staff training programme shall be implemented in respect of all staff with responsibility for the sale of alcohol at the premises, to include training on the Premises Licence conditions as well as the premises' Challenge 25 Policy.

Training must be undertaken during an employee's induction training and at regular intervals throughout the calendar year, at a minimum every 6 months.

Staff must sign and date documentation at the conclusion of their training session, acknowledging that they have received and fully understood the training provided to them.

- 11. Disclosure of the documented staff training programme shall be provided to the Licensing Authority and Responsible Authorities upon request for inspection and approval.
- 12. There will at all times be adequate levels of staff maintained at the premises. Such staff levels will be disclosed, on request, to the licensing authority and police.
- Adequate waste receptacles for use by customers shall be provided in and immediately outside the premises.
- 14. An incident book/register shall be maintained to record:
 - all incidents of crime and disorder occurring at the premises
 - details of occasions when the police are called to the premises

This book/register shall be available for inspection by a police officer or other authorised officer on request.

- 15. The Designated premises Supervisor (DPS) will be on the premises at all times after 23:00hrs, unless a manager with a personal licence is on site. The manager's details, including their personal licence number, must be recorded in a logbook kept at the premises for this purpose and produced to the Licensing Authority on request.
- 16. The premises licence holder is required to determine operating schedule conditions specifically to prevent alcohol being drunk on the public highway and in relation to the management of the refusal of sale of alcohol to those persons on foot who are intoxicated. The comprehensive conditions offered must take into account full consideration of the locality of the premises and the conditions proposed must be fully approved by the Licensing Authority prior to the issue of the varied premises licence.
- 17. The premises licence holder will undertake a written risk assessment in relation to the sale of single cans or bottles (excluding wine and spirits) to be sold after 23:00hrs. The risk assessment must be submitted to and approved by the Licensing Authority prior to the issue of the varied premises licence.

Police Representation

Police mediation:

From: Lewis Andrew <Andrew.Lewis@gwent.pnn.police.uk>
Sent: 03 April 2019 06:50
To: Turnbull, Samantha (Licensing Officer) <Samantha.Turnbull@newport.gov.uk>
Subject: RE: MRH Newport Variation

Sam,

After they have added number 5, no I won't. That was the big one.

Regards

Andy

From: Robert Botkai [mailto:rbotkai@wslaw.co.uk]
Sent: 02 April 2019 14:39
To: Turnbull, Samantha (Licensing Officer) <<u>Samantha.Turnbull@newport.gov.uk</u>>
Cc: Andrew Sanders <<u>asanders@wslaw.co.uk</u>>
Subject: MRH Newport Variation

Dear Sam

Further to our conversation this afternoon I confirm that I am authorised to agree the following conditions additional to those already in the operating schedule:

1. All staff engaged or to be engaged in the sale of alcohol on the premises shall receive the following training in age restricted sales:

- Induction training which must be completed and documented prior to the sale of alcohol by the staff member.

- Refresher/reinforcement training at intervals of no more than 6 months.

Training records will be available for inspection by a police officer or other authorised officer on request.

- 2. All cashiers shall be trained to record refusals of sales of alcohol in a refusals book/register. The book/register will contain:
- details of the time and date the refusal was made;
- the identity of the staff member refusing the sale;
- details of the alcohol the person attempted to purchase.

This book/register shall be available for inspection by a police officer or other authorised officer on request.

3. An incident book/register shall be maintained to record:

- all incidents of crime and disorder occurring at the premises

- details of occasions when the police are called to the premises

This book/register shall be available for inspection by a police officer or other authorised officer on request.

- 4. There shall be no self-service of spirits except for spirit mixtures.
- 5. The entrance door to the shop will be closed to customers between the hours of 2300 and 0600. Any sales between these hours will be made through the night pay window.

Please confirm that the above is agreed. I will then notify the licensing officer of the changes and will copy you in.

Kind regards

Robert

Suggested and Offered Conditions by the applicant that have not been agreed by the Responsible Authority.

02/4/2019

6. All staff engaged or to be engaged in the sale of alcohol on the premises shall receive the following training in age restricted sales:

- Induction training which must be completed and documented prior to the sale of alcohol by the staff member.

- Refresher/reinforcement training at intervals of no more than 6 months.

Training records will be available for inspection by a police officer or other authorised officer on request.

- 7. All cashiers shall be trained to record refusals of sales of alcohol in a refusals book/register. The book/register will contain:
- details of the time and date the refusal was made;
- the identity of the staff member refusing the sale;
- details of the alcohol the person attempted to purchase.

This book/register shall be available for inspection by a police officer or other authorised officer on request.

- 8. An incident book/register shall be maintained to record:
- all incidents of crime and disorder occurring at the premises
- details of occasions when the police are called to the premises

This book/register shall be available for inspection by a police officer or other authorised officer on request.

- 9. There shall be no self-service of spirits except for spirit mixtures.
- 10. The entrance door to the shop will be closed to customers between the hours of 2300 and 0600. Any sales between these hours will be made through the night pay window.

<u>17/4/2019</u>

- A CCTV camera will be positioned to cover the night pay window.
- CCTV images shall be provided to the police or to an authorised officer of the licensing authority within 24 hours of request.
- There shall be no sale of single cans of beer, lager or cider from the premises.